thrivePCI

A LAUNCH AND RECOVERY PRACTICE

Go live with clear owners. A usable recovery plan.

Use a fictional launch and synthetic rehearsal.

Keep payment records and release authority clear.

Release authority

Who can authorize, pause or stop the change?

Accepted owners

Who accepted each action and contact role?

Readiness checks

Which required conditions and records are ready?

Rollback and recovery

Which trigger and secure recovery route apply?

Observation and handoff

Who watches, responds and accepts the handoff?

Prepare the handoff.

Rollback does not reverse payments.

Try the free responsibilities guide.

thrivepci.com/training/free/provider-responsibilities/