thrivePCI

A FICTIONAL PRACTICE

A clear question. The right decision owner.

Use a made-up example. Keep client evidence out.

Escalation reason

Why does this need another decision owner?

Decision needed

What specific decision is needed?

Relevant context

What authorized context is necessary?

Decision route

Who can decide, through which route?

Return point

How will receipt and follow-up be confirmed?

Escalate with context.

Use urgent routes when needed.

Try the free public guide.

thrivepci.com/training/free/program-maintenance/